

We invite you to share your experience of the service.

Getting your feedback
helps us improve our
service.

Please tell us what
you think.

Reply Paid Authority Number 263587
Regulation and Monitoring
Te Pou Whakamaru
Manatū Hauora | Ministry of Health
PO Box 5013
Wellington 6145



We'd like to hear about your experiences of the assisted dying service

Assisted dying is a new health service for Aotearoa New Zealand. The Ministry wants to understand what this process has been like for you and your whānau. Your feedback will help us make the service better for other people.

Anyone who has had any contact with the assisted dying service can share their experience with us.

Sharing feedback or making a complaint

We welcome any feedback. You can simply fill in this form and post it to us, or you can:

- email: ADRegulation@health.govt.nz
- call: **0800 400 569**
- fill in a form online: <https://harp.health.nz/submissions/new>
- write to us:
ReplyPaid Authority Number 263587
Te Pou Whakamaru | Regulation and Monitoring
Manatū Hauora | Ministry of Health PO Box 5013
Wellington 6145

Want help to make a complaint?

You can contact the nationwide Health and Disability Advocacy Service on 0800 555 050. This service is independent of the Ministry of Health.

More information about the assisted dying service and complaints can be found on our website: www.health.govt.nz/ads

We welcome all feedback.

Here are some things you could think about when giving feedback.

- What was helpful or unhelpful?
- Did you have all the information and support you needed, at the right time?
- Did you feel that your culture was respected and included?
- Was the service what you expected?
- What could we have done better?

Optional: Knowing who you are means we can more easily look into anything you tell us.

You can choose to give feedback anonymously if you want to.

Name:.....

Phone number:.....

Email:.....

Address:.....

.....

.....

.....

Optional: Are you the person who asked for assisted dying?

Yes No

If no, what is their name?

.....

Would you like a response to your feedback?

Yes No

If yes - by phone by email by post

Are you okay being contacted if we would like more information?

Yes No

Please give us your contact details above if you ticked yes on either of these questions.

Space for your feedback – Please add additional pages if you need more space.